

## What's New

The City of Duncan has adopted a new model for parking management in and around the downtown core that increases the range of options for all-day parkers, while freeing up valuable downtown curbside parking for customers. (All-day parkers are people who essentially need to store their cars during the day while working or studying in the downtown area.)

In order to give customers priority to the curbside stalls, the City has implemented some new measures that increase options for all-day parkers. These include:

- Increasing the 'two-dollar-a-day' parking supply.
- Allowing 'in-and-out' privileges for 'two-dollar-a-day' parking spots.
- Creating more 'free-all-day' parking spots within a four-block radius.
- Issuing monthly parking passes at reduced rates.

**“It all comes down to the concept of ‘highest or best use’. We want customers to use the parking spots nearest to the shops and services, and we want business owners and employees to have well-priced parking options for car storage, within a reasonable walking distance.”**

## Parking Passes and Enforcement

Parking Passes are available from City Hall. The monthly rate is \$30 (\$84 for three months, \$156 for six months, \$288 for a year). Use your parking pass in any \$2-a-day parking spot or parking lot.

All-day parkers found using customer-friendly stalls will initially receive a warning, and subsequently will be issued a \$50 ticket (reduces to \$20 if paid within 72 hours). Please keep in mind that business owners, employees and students that are all-day parkers, or regularly park in the Downtown area will not be afforded the same leniency as a bona fide Customer when parking in a Customer parking area. All-day parkers will be expected to be mindful of the time limits when in the Downtown area on their days off as any tickets received will not likely be cancelled.

## The Parking Plan

Other changes as a result of this new parking management plan include special parking areas for loading to assist businesses with deliveries, shorter parking spots for small fuel-efficient cars, motorcycles and scooters, a parking map to be distributed by downtown businesses, new signage to direct all-day parkers to the all-day spots and a scaled-down system of enforcement that will focus on the all-day parkers who use the customer parking spots.



For more information, contact  
City Hall at 250-746-6126 or  
[duncan@duncan.ca](mailto:duncan@duncan.ca)



# City of Duncan

## Parking Guide

- all-day parking
- customer-friendly parking



City of Duncan

## Customer-friendly Parking

Customers are people who are coming into the core for reasons of commerce and business—whether they are shopping, attending a meeting or appointment or dining with friends. Customer-friendly parking spots are free. We ask that you try to limit your parking time to three hours. Customers who accidentally receive a parking ticket are asked to phone City Hall at 250-746-6126. The helpful staff at the front desk will cancel your ticket.

## Two-hour Parking

The two-hour parking spots provide another option for customers who want to easily and predictably find a convenient, free parking spot. Customers who accidentally receive a parking ticket are asked to phone City Hall at 250-746-6126. The helpful staff at the front desk will cancel your ticket.

## No re-parking for All-day parkers

Please note that while any car can be parked in the “Customer Parking Area” during any 3 hour period, an all day parker’s vehicle cannot be re-parked in this area during any other period of that day. All-day parkers should find a long-term spot to store their vehicle.

## \$2 per Day

‘Two-dollar-a-day’ stalls are conveniently located within a block or two of the downtown core. All-day parkers have ‘in-and-out’ privileges, meaning you can come and go from these \$2 stalls, without having to pay again.

**“It is our hope that business owners and employees will embrace this new plan, recognizing that it is a win-win for the downtown core.”**

## Free All-Day Parking

There are numerous free all-day parking spots within a four-block radius of the downtown core. Imagine the annual savings and health benefits you will realize just by walking a few extra blocks to your car each day! Please direct any safety concerns (faulty street lights, overgrown hedges) to City Hall—your sense of security is of utmost priority.

